



HOW DO I APPLY?

There are three ways to apply for assistance or inquire about our programs:

1. **Online** through the BenefitsCal website by going to **BenefitsCal.com** on a computer or mobile phone.

Medi-Cal applicants may also apply through Covered CA at **Coveredca.com**

CalFresh applicants may also apply through GetCalFresh at **GetCalfresh.org**

2. **By calling** our toll-free number 1-877-410-8827.

3. **In person** by visiting the DPSS office near you (see back of this brochure for locations).

You may need to supply some documents to process your application, which may include:

- **Proof of Identification (ID)**, which could include a photo ID, such as a Driver's License;
- **Proof of Immigration Status** if you were not born in the U.S.;
- **Social Security Numbers** for each person in the household;
- **Proof of Income**, including pay stubs, award letters, child support checks, etc.;
- **Proof of Housing and Utility Costs** such as rent receipts, mortgage coupons and utility bills, if questionable;
- **Proof of Disability** for any disabled person in the household;
- **Proof of Child Support** paid to someone who does not live in your home.



You may visit our DPSS office nearest you or call our toll free-number 1-877-410-8827.

OFFICE LOCATIONS

Banning
63 South 4th Street
Banning, CA 92220

Blythe
1225 W. Hobsonway
Blythe, CA 92225

Cathedral City
68615 Perez Road
Suite 9A
Cathedral City, 92234

Coachella
1283 6th Street
Coachella, CA 92236

Desert Hot Springs
65753 Pierson Blvd.,
Desert Hot Springs,
CA 92240

Hemet
541 N. San Jacinto St.
Hemet, CA 92543

Indio
44199 Monroe Street Suite D
Indio, CA 92201

Lake Elsinore
1400 W. Minthorn St.,
Lake Elsinore, CA 92530

Jurupa
5961 Mission Blvd.,
Riverside, CA 92509

Moreno Valley
12625 Heacock Street
Moreno Valley, CA 92553

Mecca
91275 66th Ave., Ste. 100B
Mecca, CA 92254

Norco
517 W. Parkridge Ave.,
Norco, CA 92860

Perris
201 Redlands Ave.,
Perris, CA 92571

La Sierra (Riverside)
11060 Magnolia Ave.,
Riverside, CA 92505

Temecula
43264 Business Park Drive
Suite 102
Temecula, CA 92590

For more details, please visit us at:
Rivcodpss.org

Apply online at:
BenefitsCal.com

Health Care Coverage Information:
Coveredca.com
1-800-300-1506

OUR MISSION



The Riverside County Department of Public Social Services (DPSS) is dedicated to supporting and improving the health, safety and well-being of individuals and families.

OUR VISION



Riverside County DPSS is an innovative organization where caring professionals collaborate to provide the most effective solutions to customers.

OUR VALUES



Accountability, Collaboration, Respect, Diversity, Integrity and Customer Focus.

DPSS

Department of Public Social Services



Self Sufficiency Division

MEDI-CAL

CALWORKS

CALFRESH

GENERAL ASSISTANCE

Medi-Cal is a no-cost or low-cost public health insurance program that provides needed health care services for low-income individuals and families in California. Individuals and families who meet particular eligibility requirements, such as California residency, income, and property (in certain circumstances), are potentially eligible for no-cost or low-cost Medi-Cal benefits.

Individuals and families who meet income and other eligibility requirements receive Medi-Cal benefits regardless of age, disability or who lives with you. Various Medi-Cal programs cover:

- non-disabled single individuals or married couples without children, aged 19-64
- families with dependent children, whether living with natural/adoptive parents, legal guardian, or other primary caregiver
- individuals or couples aged 65 or older
- blind or disabled individuals or couples
- pregnant women, and
- individuals or couples with specialized health care needs such as breast or cervical cancer, or who reside in skilled nursing or intermediate care facilities.

Individuals receiving assistance under certain other programs such as California Work Opportunity and Responsibility to Kids (CalWORKs), Supplemental Security Income/State Supplementary Payment (SSI/SSP), Foster Care, Refugee and Adoption Assistance, automatically receive Medi-Cal benefits under those programs.



The California Work Opportunity and Responsibility for Kids (CalWORKs) program provides temporary cash assistance to eligible families with low or no income. It also provides education, employment and training programs to help participants get jobs. Assistance with child care, transportation, work expenses and counseling are also available for working families.

CalWORKs is designed to give families with children a way to meet their basic living needs during a time of hardship while also helping them to enter or re-enter the workforce and become self-sufficient.

You may be eligible to receive cash assistance if:

- you have a child in the home who has a parent that is:
 - deceased
 - unemployed
 - not living in the home
 - disabled
- you are a relative taking care of a child
- you are a pregnant woman with no other children.

The amount of cash assistance a family can receive depends on the number of people who are eligible, the amount of income they receive and the value of their property (vehicles, checking accounts, etc.).

Child Care assistance is available to CalWORKs families when the parent or caretaker:

- is receiving cash assistance
- is caring for child(ren) under the age of 13, and
- child care is needed because of work or other approved CalWORKs work activities.

Families with a disabled or special needs child over the age of 12 may also be eligible for CalWORKs child care assistance.

Employment Services known as CalWORKs Welfare-to-Work is available to help family members learn the skills needed to obtain employment. With some exceptions, able-bodied adults who receive CalWORKs Temporary Assistance must participate in employment services. More information about this will be provided in the application process.

CalFresh provides low-income families and individuals assistance in meeting nutritional needs. Through the use of an Electronic Benefit Transfer (EBT) card, qualified families and individuals can purchase most foods at grocery stores and many markets.



Expedited service: Does your household receive less than \$150 in monthly gross income and have less than \$100 in liquid resources? Does your household's combined monthly gross income and liquid resources equal less than your month rent/mortgage and utilities? Or is someone in your household a migrant or seasonal farmworker? If any of these questions apply to you, then you may be eligible to expedited CalFresh benefits within three days."

What can I buy with CalFresh?

You can purchase items such as:

- breads and cereals
- fruits and vegetables
- meats, fish, poultry
- dairy products, and
- seeds or plants that produce food for your household to eat.
- food from certain restaurants if you are elderly, disabled or homeless.



Riverside County's General Assistance Program is a cash program for adults (age 18 and older) without minor children who are low-income and/or homeless. General Assistance is intended to provide short-term assistance for basic needs, including: food, housing, utilities, and personal needs.

Eligibility for General Assistance is determined by:

- **income**
- **assets:** must have a combined value of no more than \$500
- **age:** must be age 18 or older. If younger, they must be legally separated from their parents,
- **residency:** must be a resident of Riverside County, and
- **work participation:** individuals with disabilities are exempt from work participation.

